

## Upcoming changes to spare parts ordering at Endress & Lehmann from May 1, 2026



Dear Customer,

Following the acquisition of Endress & Lehmann GmbH, Doberschütz, by Kramp GmbH, Strullendorf, we have already provided you with initial details regarding the integration of the E&L spare parts wholesale business into the Kramp organization.

With this email, we would like to inform you of the upcoming changes.

The entire range of spare parts from Endress & Lehmann GmbH is currently being transferred to the Kramp online store and will be moved to the Kramp warehouse in Strullendorf by the end of April. Over the next few days, you will be able to find more and more Endress & Lehmann products in the Kramp online store and order them at [www.kramp.com](http://www.kramp.com). This means that the entire product range will be available to you through a single customer account.

Of course, you can continue to use the Endress & Lehmann online store for your orders until **April 30**. As of **May 1**, the Endress & Lehmann online store will be closed for orders. From that date on, all orders will be processed exclusively through the Kramp online store.

Customers who already have a customer number and access to the Kramp online store can place their order now. For all customers who have not yet worked with Kramp, a personal customer account will be set up with Kramp. Kramp will notify these customers separately of their customer number and the corresponding login credentials for the Kramp online store.

Your existing commercial terms with Endress & Lehmann will be integrated into your current Kramp terms. Your Kramp sales representative or the office staff will contact you about this in the coming days. In addition, Kramp will send you all the necessary information via email in the coming weeks.

Your usual contacts at Endress & Lehmann in Doberschütz or the Ellerau office will be integrated into the Kramp organization and will remain available to you after May 1 using their current contact information (phone number, email). If you have any questions, these contacts are happy to assist you at any time.

The entire Endress & Lehmann team would like to sincerely thank you for your many years of loyalty and our partnership. At the same time, we would like to invite you to join us on our journey into the strong and professional Kramp organization. Benefit from a wide range of products, high availability, an efficient online store, fast delivery, reliable logistics, and much more.

Your Endress & Lehmann Team